My Community GATES

Your gate is now on your phone

Your community uses My Community Gates, so you manage your own gate access at **mycommunitygates.com**. Nothing to install for the website, no password to remember, and no waiting for someone to do it for you.

What you can do

- **Set your own gate PIN.** Choose it or have one made for you; change it any time.
- **Add your license plates.** The gate opens for your car on its own.
- **Pair an EZ TAG, remote, card or fob.** At the gate, in a minute, without an appointment.
- **Give guests a visitor PIN.** Shared by everyone at your address; reset it whenever you like.
- **Add the people who live with you.** They get their own PIN, plates and app invitation.
- **Pick the phone the intercom rings.** A backup number for when nobody answers the app.

Get started in three steps

1. Go to mycommunitygates.com on your phone or computer and press “Sign in”.
2. Type the email address your community has on file for you and press “Email me a sign-in code”. Enter the 6-digit code from your inbox. There is no password.
3. Pick your gate and press “Set my PIN”. Then add plates, people and visitor access from the same page.

Scan to sign in
or type
`mycommunitygates.com/login`

Open the gate from your phone

You also get an email from Ubiquiti inviting you to the **UniFi Identity** app. Accept it, and your phone opens the gate on its own; it also rings when a guest calls you from the intercom. The website and the app work side by side.

Need help?

Use “Report an issue” at `mycommunitygates.com/help` or email **support@mycommunitygates.com**, and say what you were trying to do. Nothing you press in the portal can break the gate, so it is safe to look around.

We run the website, not the gate. For a stuck or damaged gate, or a reader that is dark, use your community's gate service contact; we cannot send anyone.